

# FALL 2020 SERVICES FOR STUDENTS

We assist undergraduate and graduate writers with writing projects at any stage of the process—from choosing a topic to drafting to revising. During an appointment, we will talk with you about your goals, review your writing with you, and have a conversation about what next steps you might take. In the process, we can help you learn more about everything from thesis statements and organization to grammar and citation methods. **Please note that all of our Fall 2020 services are virtual.**



**Virtual Meetings** connect students with Writing Center instructors through real-time, face-to-face appointments in WCOOnline, our online appointment system. Virtual Meetings, which are scheduled for 45 minutes (including a 5-minute buffer), provide (a) a shared whiteboard area for discussing and revising your draft; (b) small screens that enable conversation through shared video/audio; and (c) a chat area for synchronous, written conversation. The whiteboard and chat area remain accessible to you after the appointment, and you can revisit your feedback at any time.



**Written Feedback** appointments allow students to receive written comments and suggestions from a Writing Center instructor. After uploading your draft into WCOOnline, along with information about your assignment or writing project, you will receive written feedback by 8:00 p.m. on the day of your appointment. This feedback will remain accessible to you after your appointment, and you can revisit it at any time in WCOOnline.



**Flexible Feedback** is intended for students who have more flexibility about when they need to receive feedback. After you make your appointment and upload your draft to WCOOnline, an instructor from our team will provide written feedback in the form of comments and suggestions for revision within two to three business days of your scheduled appointment. Flexible Feedback may be scheduled up to two days in advance.



**Drop-In Hours** are available for 25-minute, same-day, virtual appointments with a Writing Center instructor. These currently operate in place of our in-person satellite locations in residence halls, libraries, and multicultural student centers across campus. Drop-in hours are intended for undergraduates who need same-day feedback on short writing assignments. Drop-in hours are offered Sunday through Thursday evenings from 6:30–9:30 PM.



**Chat** is available for the first time this fall! Need help logging into the WCOOnline scheduler? Unsure about when to quote a source and when to paraphrase? Is some grammatical rule causing you to lose sleep? Or do you just want to know how the Writing Center can help you? Type out a quick question via our new Chat service, and help will be on the way! Chat hours are available Monday through Friday this semester, as well as Sunday evenings.

In addition to our one-to-one appointments, we also offer workshops on topics from Lab Reports to Improving Style, writing groups for undergraduate and graduate students, writing mentorships, and an online Writer's Handbook. To find out more about any of these services, see a full listing of our Fall 2020 hours, or to make an appointment, please visit us on the web.



the writing center

UNIVERSITY OF WISCONSIN-MADISON

[www.writing.wisc.edu](http://www.writing.wisc.edu)